



Independent  
Review Office

New South Wales Personal  
Injury Compensation

# A SYSTEM IN transformation

IRO Annual Seminar | Thursday 17 June 2021 | UTS Aerial conference space

8:30am to 10:00am	<i>Registration</i> <i>Arrival refreshments provided</i>
10:00am to 10:10am	<b>Simon Cohen</b> , Independent Review Officer
10:10am to 10:30am	<b>The Honourable Victor Dominello MP</b> , Minister for Customer Service
10:30am to 10:50am	<b>The Honourable Judge Gerard Phillips</b> , President, Personal Injury Commission
10:50am to 11:10am	<b>Richard Harding</b> , CEO, icare
11:10am to 11:30am	<b>Dr Petrina Casey</b> , Acting Executive Director, Motor Accident Insurance Regulation, State Insurance Regulatory Authority
11:30am to 11:50am	<b>Andrew Stone SC</b> , Sir James Martin Chambers
11:50am to 12:10pm	<b>David Shoebridge MLC</b> , Committee Member, Standing Committee on Law and Justice
12:10pm to 12:15pm	Morning session closing remarks, <b>Simon Cohen</b>
12:15 pm to 1:00pm	<i>Lunch provided</i>
1:00pm to 1:30pm	<i>Complex regional pain syndrome and consideration of pain in impairment assessment</i> <b>Assoc Prof Michael Fearnside</b> , Neurosurgeon
1:30pm to 2:00pm	<i>Substantive law update on the MAI and recent Supreme Court decisions</i> <b>Jnana Gumbert</b> , Barrister, Jack Shand Chambers
2:00pm to 2:25pm	<i>Key issues arising from IRO complaints</i> <b>Jeffrey Gabriel</b> , Director Solutions, IRO
2:25pm to 2:50pm	<i>Substantive law update on Workers Compensation recent decisions</i> <b>Michelle Riordan</b> , Manager Legal Education, IRO
2:50pm to 3:00pm	Closing Remarks, <b>Simon Cohen</b>