



Independent
Review Office

IRO Personal Injury Seminar

IRO Annual Seminar 2024 | 12 June 2024 | Aerial UTS Function Centre

MORNING

8.45am-9.30am	<i>Registrations Open and Light Breakfast</i>	
9.30am-10.00am	<i>Welcome: Morning Session Includes video message from The Hon. Anoulack Chanthivong, MP Minister for Better Regulation and Fair Trading.</i>	<i>Jeffrey Gabriel, Independent Review Officer</i>
10am-10.30am	Personal Injury Commission Update: Pathway deployment in workers compensation and the 500 page rule – how it will work in practice	Judge Gerard Phillips, President, Personal Injury Commission
10.30am-11.15am	CTP Update: Threshold injury issues; focusing on skin, consequential surgery and artificial members	Peter Hunt, Principal, McCabes
11.15am-11.35pm	Estoppel in a Nutshell	Michelle Riordan, Manager Legal Education, IRO
11.35am-12:20pm	Psychological Injuries and Section 11A	Belinda Walsh, Special Counsel, Hall & Wilcox
12.20pm-1.20pm	<i>Lunch</i>	



Independent
Review Office

IRO Personal Injury Seminar

IRO Annual Seminar 2024 | 12 June 2024 | Aerial UTS Function Centre

AFTERNOON

1.20pm-1.40pm	IRO Solutions Update	Troy McNaughton, A/Director Solutions, IRO
1.40pm-2.20pm	Reconsiderations in the Personal Injury Commission	Sarah Warren, Barrister, 9th Floor Windeyer Chambers
2.20-2.40pm	Customer Experience to Inform Regulatory Action	Tom Green, Director, Delivery and Insights, SIRA Lauren Sayer, Executive Director, Motor Accidents Insurance Regulation, SIRA
2.40pm-3.00pm	ILARS Update	Phil Jedlin, Director ILARS, IRO
3pm-3.10pm	<i>Closing Comments</i>	<i>Jeffrey Gabriel,</i> <i>Independent Review Officer</i>