

Section 81: PID Act 2022 Functions exercised by the Department of Customer Service on behalf of another Agency

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1. Purpose of this Notice

Under s81 of the *Public Interest Disclosure Act 2022* (the PID Act), an agency may arrange for another agency or entity to exercise functions on its behalf. The tables below contain details of the arrangements currently in place for those agencies in scope for the Department of Customer Service's Public Interest Disclosure Policy.

This Notice is published on the Department of Customer Service's public website and intranet pursuant to s81(4)(a).

1. Agencies that have arranged for the Department of Customer Service to exercise PID functions (S.81(2))

Entity Name	Functions the subject of the arrangement	Date Commenced
Service NSW (SNSW)	All PID Act functions of Service NSW.	26 November 2024
Long Service Corporation (LSC)	All PID Act functions of the Long Service Corporation.	26 November 2024
Rental Bond Board (RBB)	All PID Act functions of the Rental Bond Board.	26 November 2024
NSW Government Telecommunications Authority (NSW Telco Authority)	All PID Act functions of the NSW Government Telecommunications Authority.	2 December 2024
Subsidence Advisory NSW (SA NSW)	All PID Act functions of Subsidence Advisory NSW.	4 December 2024
Board of Surveying and Spatial Information (BOSSI)	All PID Act functions of the Board of Surveying and Spatial Information.	4 December 2024
Geographical Names Board (GNB)	All PID Act functions of the Geographical Names Board.	4 December 2024
Office of the Independent Review Officer (IRO)	All PID Act functions of the office of the Independent Review Officer.	5 December 2024
State Insurance Regulatory Authority (SIRA)	All PID Act functions of the State Insurance Regulatory Authority.	16 January 2025

2. List of entities exercising PID functions (S.81(3))

2.2 Dealing with voluntary public interest disclosures by investigating serious wrongdoing (s81(3)(b))

The Department may engage an independent investigator from a panel of pre-qualified investigation services to deal with a PID by investigating the relevant serious wrongdoing. If the Department engages an independent investigator, the person making the PID will be advised of this and provided a contact officer within the Department.

Department of Customer Service

W: <https://www.nsw.gov.au/departments-and-agencies/department-of-customer-service>

